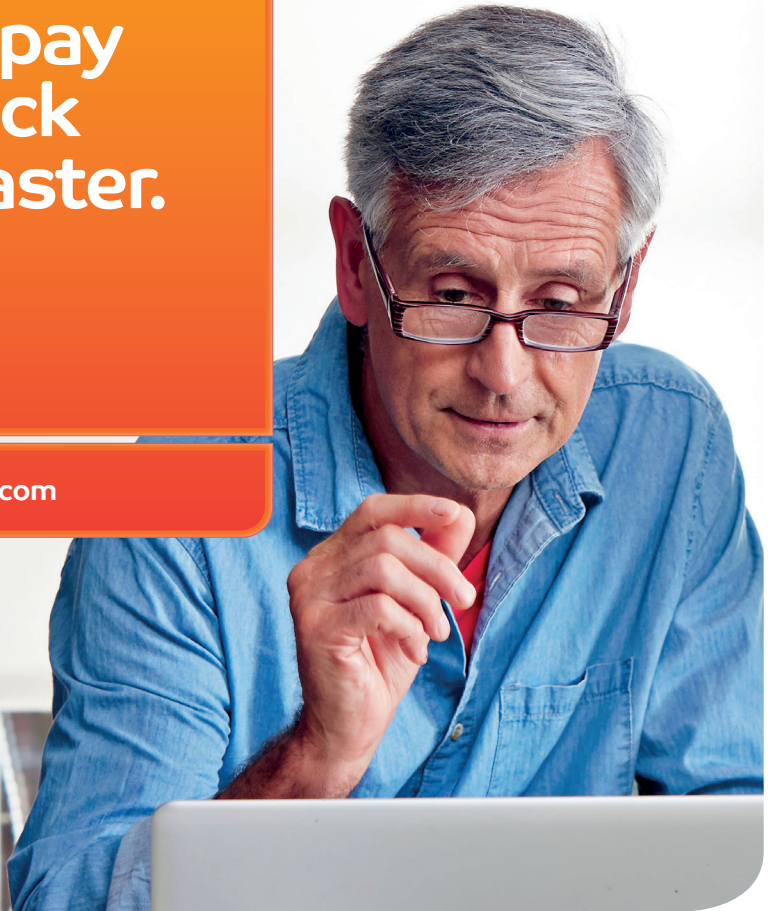


Let us pay you back even faster.

westfieldhealth.com



Good news. Submit your dental, optical and chiroprody claims online, and we'll process your claim usually within **two working days, and arrange payment directly into your bank or building society account.**

At Westfield Health, we're always working hard to make sure the way we deliver our service is as exceptional as the cover itself.

We aim to process your claims and get your money back to you as soon as we can, and the fastest way to do this is online.

We've listened to your feedback, and have made our online claims process much simpler and quicker for you.

To submit your next dental, optical or chiroprody claim online, follow the simple steps overleaf.



STEP 1
Register for My Westfield



STEP 2
Submit your claim



STEP 3
Receive payment



Important: This service is only available for our Good4you and Advantage policyholders at the moment. If you're claiming for any other benefit than optical, dental or chiroprody, or if your claim is for your partner or dependent child, you'll need to complete a paper claim form and post it to us with your original receipt. At the moment, we're unable to process these claims online – but we're working on it!

Claim online.

STEP 1

First register for My Westfield if you haven't already done so.



Visit westfieldhealth.com and go to the My Westfield area to register. You'll need your Westfield Health account number which can be found on your welcome letter to do this.

STEP 2

Submit your claim.



Once you've logged in to My Westfield, select the '**Claim online**' link in the left hand menu. You'll need:

- The details of the bank or building society account where you'd like your money paid
- The name and telephone number of the optician, dentist, or chiropodist you used
- Your receipt

Then follow the simple instructions on screen.

STEP 3

Payment.



We'll process your claim usually within **two working days** and arrange payment directly into your bank or building society account. It's that easy!

Remember, our friendly Customer Care Team is here to help



Online
westfieldhealth.com



Email
enquiries@westfieldhealth.com



Phone
0114 250 2000
8am-6pm, Mon-Fri
(except Christmas Eve and public holidays)



Textphone
0114 250 2020
(For policyholders with hearing or speech difficulties)

Registered Office.
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